

A summary of our aims...

We aim to meet the Supporting People Quality Framework by ensuring the following:

- A comprehensive needs and risk assessment
- Regular support planning and review
- Support to enable informed decisions and choices
- Security and health and safety
- A commitment to safeguarding and protection from abuse
- Fair access, diversity and inclusion
- Fair complaints promotion
- Participation in the wider community
- Promoting stability in lives which gives the chance to plan ahead, which can reduce psychological distress
- Reducing admission, length of stay and delayed discharge from hospital
- Effective partnership working to ensure each individual receives coordinated support which complements statutory care plans
- Service user and stakeholder involvement in all aspects of service development
- Clinical input to ensure appropriate outcomes



**For better
mental health**

**Please contact us for
further information**

Housing & Outreach Service
Chorley South Ribble & Blackburn Mind
208 Stump Lane, Chorley PR6 0AT
Telephone. 01257 260714

Contact the Service Delivery Manager
Email. admin@csrmind.org.uk

Head Office
General & Volunteer Enquiries
Chorley South Ribble & Blackburn Mind
80-82 Devonshire Road, Chorley PR7 2DR
Telephone. 01257 231660
Fax. 01257 270225
Email. admin@csrmind.org.uk

Chief Executive: Mark Lunney MCMI
Email. marklunney@csrmind.org.uk

Service Operating Hours

Monday to Friday, 9.00am to 5.00pm, with
24 hour emergency telephone support

Regular evening and weekend activities offered via
the Wellbeing & Recovery Centre.

www.csrmind.org.uk
Charity Number 1081427



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Chorley South Ribble & Blackburn Mind Ltd

**Chorley & South Ribble
Housing
& Outreach
Service**

**Promoting
Positive
Mental Health**

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About the service

We are part of Chorley South Ribble & Blackburn Mind. The Housing & Outreach Service is aimed at adults within Chorley and South Ribble. We provide housing related support in accordance with the Supporting People Programme.

Individuals requiring supported accommodation must meet the Supporting People criteria and have a diagnosed mental health condition.

Clients utilising our Housing & Outreach Service should at all times be willing to engage in support and maintain their tenancy conditions.

We offer

- Quality supported housing including both shared houses and self-contained single flats. Properties are part furnished and maintained by a repairs service
- Floating support and tenancy support in your own home via DISC referral
- Critical bed space, an alternative to a hospital ward environment
- 24 hour emergency telephone support
- A variety of workshops, support groups, social inclusion and activity groups via our Wellbeing & Recovery Centre
- Personalised outcome focussed support plans to enhance:
 - Economic Wellbeing
 - Enjoyment and Achievement
 - Being Healthy
 - Staying Safe
 - Making a Positive Contribution
 - Valuable Life Skills

What to expect

1.

Referral forms can be accessed via our website or information service. Complete a self referral form or work with a carer or professional who can complete the referral on your behalf.

2.

Upon receipt, we will write to you to acknowledge your application and invite you to attend an intake meeting within 6 weeks.

3.

At the intake meeting we will discuss your support needs to help us to assess suitability.

4.

We will advise you of the outcome of your meeting within 48 hours. If successful your details will be held on our prioritised tenants waiting list.

5.

When a vacancy arises, details and circumstances will be reviewed and compatibility assessed. If eligible, a property viewing will be arranged for you to confirm your tenancy acceptance.

6.

You will then be allocated a key worker to discuss our tenancy handbook and agree a tenancy start date.

7.

Your tenancy and support package begins.

DISC Referral / Floating Support

DISC is a specialist agency focusing on people who have fallen through the net of statutory provision and who many agencies struggle to help. In partnership with Compass Floating Support we offer outreach housing support to help individuals to maintain independent tenancies.

Floating support might include:

- Setting up and maintaining a home
- Assistance with benefits and grants
- Practical, independent living skills
- Help to manage general health and wellbeing
- Encouragement to engage with the local community
- Support to access work and training opportunities

You can self refer to the service or a professional can make a referral on your behalf. You must ensure that you specify Mind as your floating support provider.

DISC referral forms can be found on our website or accessed via our information service. Alternatively you can contact DISC via Compass Direct on 01772 723061

Critical Bed Space

The aim is to provide individuals with an alternative to being admitted to a hospital ward in times of higher support need and crisis, to allow a choice in personal pathways to care.

Staffed by Mind development workers, accommodation like this will help people feel more comfortable and secure in the knowledge that a stepped package of care is available, both during and after they return to independent living. Our places will free up much needed hospital beds and with follow on support offered through our DISC contract, provide continuity in the level of care people receive.